

MB ELEON P.C.

geographical address, e-mail address, telephone number

## WITHDRAWAL FORM

Order Nr.

I / We <sup>(1)</sup>, the undersigned, hereby give notice that I / we <sup>(1)</sup> withdraw from the sales contract to purchase the following goods from MB ELEON p.c. , which were ordered on .../.../..... and received on .../.../..... <sup>(1)</sup>.

### List of Ordered Goods

- Name
- Address
- Signature (required only if this form is filled in on paper),
- Date

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(1) Delete as appropriate.

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### WITHDRAWAL RIGHT & INSTRUCTIONS

You may withdraw from our sales contract without giving any reason up to 14 days from the day when you, or a third party indicated by yourself, took physical possession of the ordered goods.

You shall immediately notify us of your decision to withdraw from our sales contract by an unequivocal statement included in a letter sent by post or courier to our company address or by e-mail to [info@ootopia.gr](mailto:info@ootopia.gr) before the withdrawal period has expired. You may also use this withdrawal form. We will acknowledge receipt of your withdrawal by sending you an e-mail to the address provided with your order, without undue delay.

If you withdraw from this contract, we will reimburse you for all payments received from you, including standard delivery costs, without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from our sales contract. We shall not cover any supplementary cost of express delivery or any other type of special delivery to you, other than the least expensive type of standard delivery offered by us.

We will carry out the reimbursement using the same means of payment as you used for the initial transaction, unless we have both expressly agreed otherwise; in any event, you will not incur any fees as a result of such agreed reimbursement.

You shall send back the goods or hand them over to us to our company address, without undue delay and in any event not later than 14 days from the day on which you communicate your withdrawal from our sales contract to us. This deadline is met if you send back the goods before expiration of the 14 days period. We may withhold reimbursement until we have received the goods back or until you have supplied evidence of having the goods returned to us. You shall bear any delivery costs for returning the goods to us.

You may also be liable for any diminished value of the returned goods resulting from handling other than what is necessary to establish their nature, characteristics and functioning, as if they were examined in a physical store. In any case, we will not accept withdrawals from sales contracts for items delivered to us without their original packaging or with their original packaging being damaged or excessively worn and for items returned in bottles which were unsealed after delivery.